



Turin, 19th December 2012

CAMPAIGN 5700 - Recall Campaign
Fiat Ducato Model with 2.0 JTD Euro 5 engine
- POWER STEERING HYDRAULIC SYSTEM



On a batch of Fiat Ducato vehicles with 2.0 JTD Euro 5 engine, whose chassis numbers range between 1936887 and 2331695, in some cases the power steering high pressure pipe might interfere with one fixing screw of the engine under-guard, with following possible damage to the same pipe over time.



Therefore, it is compulsory to make a pre-delivery intervention on vehicles still in stock. For vehicles which have already been delivered, customers must be contacted by the attached registered letter (Annex 1), and the cycle described in Attachment (Annex 2) is implemented to upgrade all vehicles.



Annexes



Turin, December 2012

DRAFT OF R.R. LETTER

RECALL CAMPAIGN 5700

**Fiat Ducato Model with 2.0 JTD Euro 5 engine
- POWER STEERING HYDRAULIC SYSTEM**

Dear Customer,

We inform you that, on a limited number of Fiat Ducato vehicles, including yours, in some cases the power steering high pressure pipe might interfere with one fixing screw of the engine under-guard, with following possible damage to the same pipe over time.

As this fault could affect safety, we would be grateful if you could have your vehicle checked by taking it back to the Dealer you bought it from or, if more convenient, to any other Fiat dealership, referencing to this letter.

The operation will be carried out as quickly as possible and free of charge for you.

For your convenience, you can book this intervention by phone, by directly contacting the Fiat Dealership you deem most convenient for you.

For any clarification or assistance, contact our toll-free number

If you have already sold or transferred your vehicle to someone else, we would be very grateful if you could provide us with the name and address of the new owner, using the enclosed stamped and pre-printed card, along with any information which could make our research of the possible owner or user easier.

We thank you for your kind cooperation and apologise for any inconvenience caused. In the meanwhile, we send you our most sincere regards.

Vehicle: Fiat Ducato

Chassis



CAMPAIGN

Recall Campaign

5700



COMPONENT:	POWER STEERING HYDRAULIC SYSTEM		
FAULT:	Possible interference		
VERSION:	Ducato 250, all 2.0 JTD Euro 5 models		
CONCERNED VEHICLES:	All vehicles with chassis numbers listed in SIGI. (Chassis numbers ranging between 1936887 and 2331695) Vehicles assigned to you: consult your PC for the chassis numbers involved in the campaign.		
TECHNICAL CAUSE:	Production process		
RELEASE NO.:	0		
MATERIAL:	Description:	Part No.:	Q.ty:
	Fixing clip	14369071	10
	Fixing screw	1372898080	10
	Protection rubber pad	1373742080	01
SPECIAL TOOLS:	-		
EPLUS ORDER UPLOADING METHOD:	-		
REMUNERATION:	Cost:	Campaign:	Operation:
MANPOWER AND MATERIAL:	A01	5700	A
MISCELLANEOUS (MAIL, ETC.):	A10	5700	-
SOLUTION IN PRODUCTION:	The fitting of complying parts is guaranteed		
NETWORK INTERVENTION IDENTIFICATION:	A spot of white paint on fuse box		

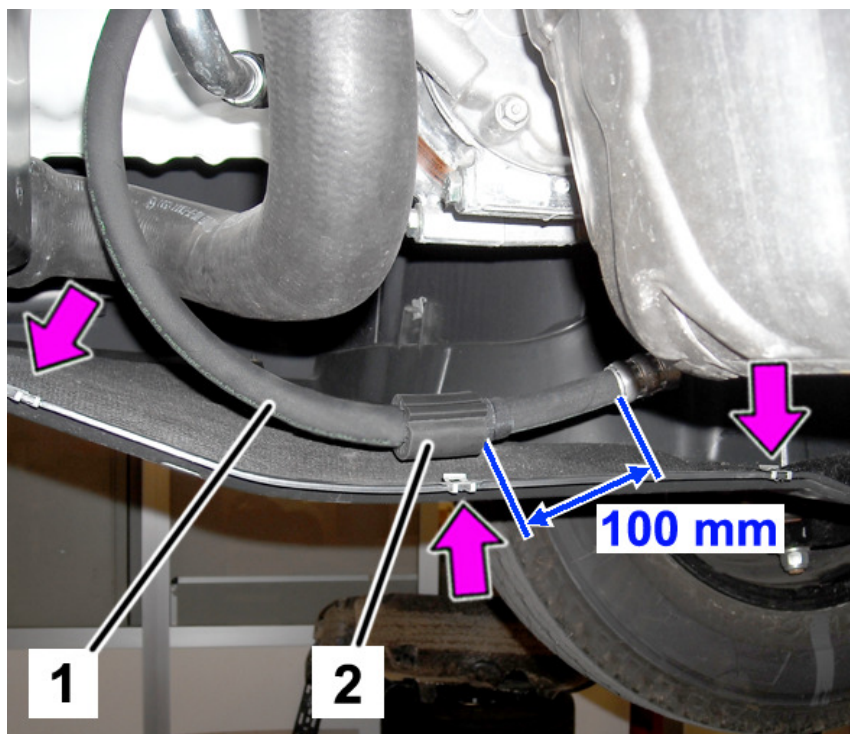
It is compulsory to make a pre-delivery intervention on vehicles still in stock. For vehicles which have already been delivered, customers must be contacted by the enclosed registered letter (Annex 1) to upgrade all vehicles.

OPERATING CYCLE

Position the vehicle on the lift.

- Remove the centre under-engine guard and its clips.
- Apply a protection rubber pad (2) on the pipe (1 - Fig. 1) in the interference point, as shown.

Fig. 1



1 - Delivery pipe to the steering housing

- Fasten the centre under-engine guard using new screws, part no. 1372898080 and new clips, part no. 14369071, taken from the Spare Parts Dpt.

NOTE: only if the pipe is scratched or damaged replace it, with reference to Op. 4130B40 of the Service Manual and restore/bleed air from the power steering hydraulic circuit, with reference to Op. 0010T71 of the Service Manual.

Disposal of removed parts:

Removed part return required: **No**